

For friends of Ohio Living Home Health & Hospice



Impressions

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Ohio Living
Foundation

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Lights, Camera, Action!

Hospice patient became star for a day in life review video

Marie “Elizabeth” Wood came to Ohio Living Home Health & Hospice at 99 years old, with almost a century’s worth of stories and experiences to share. Our Greater Akron staff members suggested creating a life review video, interviewing Elizabeth to capture some of her stories on film.

Volunteer Michael Indriolo was excited to help. As a student studying film at Kent State University, he was uniquely suited for this special project. They invited Elizabeth’s granddaughter Missy, with whom she lived, to conduct the interview. They also asked her sisters, Lois and Rose, to be there.

On the day Michael came to film the interview, Elizabeth and her sisters transformed into movie stars. Our staff provided gloves, hats and boas, accompanied by movie signs and props. Elizabeth’s gloves were red satin, a tribute to the red satin pajamas her husband had always bought for her before he passed away.

Creating the movie was “a lot of giggles and wonderful stories,” said Volunteer Coordinator Daphne Massaro. “There were some serious questions, but there was a lot of laughter too.”

During the filming, Elizabeth mentioned her love of music. She enjoyed listening to Perry Como, Lawrence Welk, Charles Stanley and the Gaither Vocal Band, and was a longtime organist herself. “Just one time, Grammy?” Missy asked, and Elizabeth approached her organ to play a few songs for her loved ones.

When Michael asked about the knitting needles he saw in Elizabeth’s house, she shared how much she had always enjoyed knitting, crocheting and quilting. With her granddaughter’s help, she was able to pick up the needles again for a demonstration.

Michael edited the footage, hoping to have a grand premiere with Elizabeth and her family, but unfortunately, she passed away before the movie was complete.

A family reunion had been planned around Elizabeth’s birthday, however, and everyone was able to celebrate her by watching the film together. Her granddaughter and sisters now have a precious memorial of their beloved Elizabeth and the special day they spent talking and laughing together, as movie stars. 🌈

RIGHT: Hospice patient Elizabeth Wood and her sisters got to be movie stars for a day when our staff planned a life review video shoot for Elizabeth to share her 99 years of stories and experiences.



Celebrating Now

Hospice patient's family doesn't wait to express their love

Sometimes, a person is so special that you don't want to wait until their birthday to celebrate what they mean to you. That was certainly the case with Ohio Living Home Health & Hospice patient Betty Drayer. Betty's birthday is in November, but her loved ones seized the opportunity in June to celebrate the love and joy she brings to their lives.

"Betty is sweet and smiling all the time," said Greater Youngstown Volunteer Coordinator Carol Davis. "Everyone loves to visit her, and she is delighted to have them there." Staff members frequently take Betty out to the patio at the facility where she lives so she can enjoy the sunshine and the beautiful surroundings. Her smile radiates pure happiness and invites everyone else to enjoy the day.

Betty's daughter, Susie, approached Ohio Living Home Health & Hospice looking for a way to celebrate her mother with friends and family. She didn't want to wait for a birthday or a special occasion, but instead wanted to

bring their loved ones together to celebrate her mother while she was still alert and aware enough to enjoy it.

Such an event needed decorations to match Betty's bright and colorful personality. Social Worker Susan Gans delivered a purple tablecloth – Betty's favorite color – as well as a vibrant bouquet of flowers and leis for everyone to wear. Sandwiches and other snacks were served.

Once the room was set up, our staff quietly exited so Betty's loved ones could enjoy their time alone with her. They weren't done making the day special, though. After the party, they collected photos from Betty's family and friends and created a scrapbook of the day's events. It even included lyrics to Betty's favorite song – "Somewhere Over the Rainbow."

"This was such a happy day for her," shared Carol. Spending time with family and friends, surrounded by love and laughter, is just the kind of day Betty enjoys most. 🌈



Here Comes the Bride

Hospice staff coordinate wedding so patient can see granddaughter say "I do!"

The team at Ohio Living Home Health & Hospice in Greater Columbus came together recently to make wedding wishes come true for one patient and her family.

Kathleen and her husband, Clarence, were thrilled by their granddaughter Tabetha's engagement. Their only wish was that they could both be present to see her walk down the aisle. Unfortunately, that dream seemed nearly impossible because of Kathleen's declining health.

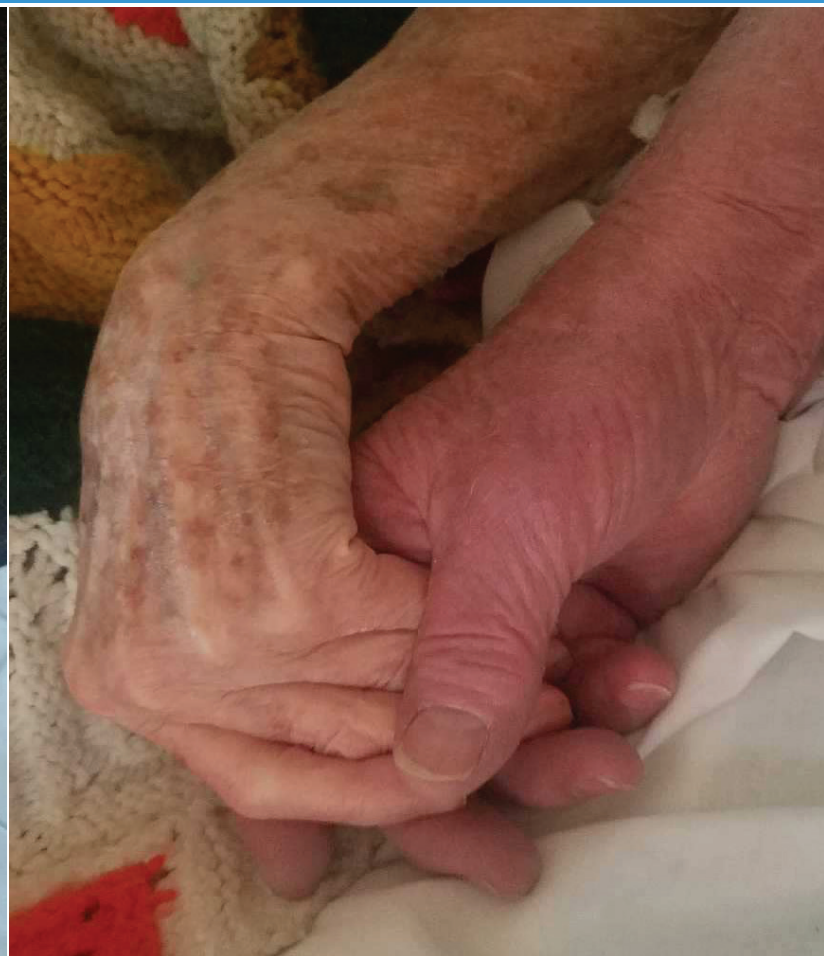
Clarence shared his excitement about Tabetha's wedding with Spiritual Care Coordinator Mike Peebles. He also

mentioned his concern that Kathleen would pass away before the wedding could take place. Chaplain Mike immediately offered to officiate Tabetha's wedding, and to hold it as quickly as possible so Kathleen could attend. Clarence was surprised and delighted by this offer.

With a plan in place, our staff sprang into action. RN Case Manager Shaun Barton, Business Development Liaison Joan Tennerelli, and Social Worker Resa Ford instantly went to work coordinating flowers, a wedding cake and food for the reception.

Less than 24 hours later, a small group of family and caregivers gathered for an intimate

BELOW: As the bride and groom placed their hands on one another's for the first time as husband and wife, hospice patient Kathleen clasped her own husband's hand for one of the last times. Our staff was honored to help make Kathleen's wish come true and to be part of her granddaughter's big day.



ceremony at Clarence and Kathleen's home. Kathleen was awake and alert, surrounded by beautiful flowers. As the music began to play, the couple watched their beloved granddaughter meet her groom at the foot of Kathleen's hospital bed. And when Chaplain Mike asked, "Who gives this woman to be married to this man?" Kathleen quietly whispered, "I do" in harmony with her husband.

Following the wedding, the group celebrated

over a meal from Bob Evans and a wedding cake that Kroger had rushed to create especially for them.

It was a beautiful day, and seeing her granddaughter get married was a dream come true for Kathleen. "I feel so privileged to have been a part of it," said Chaplain Mike. "I couldn't think of a better way for Tabetha to honor both of her grandparents." 🌈



ABOVE (L-R): A local Kroger pitched in to help make hospice patient Kathleen's dream of seeing her granddaughter get married come true by providing flowers and a cake for the big day. | Hospice Chaplain Mike Peebles, who officiated the ceremony, poses with the newlyweds.

Petals of Love

Patients receive flowers donated by grocery store

Thanks to a special volunteer and a partnership with a local grocery store, hundreds of patients have had their days – and their homes – brightened by fresh flowers.

Jenn VanVorhis, Volunteer Coordinator in our Greater Toledo region, has bought flowers from the Maumee Kroger for many years, and has developed a friendship with florist Kelly Smith. She connected Kelly with volunteer Maggie Fetcho, and something beautiful blossomed.

Every week, Maggie called Kelly to ask if Kroger had any flowers they couldn't sell. If so,

One nurse recalled how a flower arrangement made a significant impact on the patient who received it. The patient had come to us after many negative experiences with doctors, and had lost much of her trust in health care professionals. After several difficult visits, her case manager took her a bouquet of roses – and the patient immediately started to cry. She exclaimed, “You really, really do care, don't you?”

“Those flowers built a bridge with her,” explained the case manager. “They

“Seeing the looks on people's faces when they see the flowers is so rewarding.”

- Maggie Fetcho, Volunteer



Maggie would pick them up and arrange them. Once they were ready, she would take them to our Greater Toledo office and Ohio Living Swan Creek so they could be delivered to hospice patients.

In less than a year, Maggie has picked up flowers for hundreds of patients. “I'm not the best arranger out there, but I love doing it,” she said. “It's been really nice to see the looks on the patients' faces when I bring them in. The staff members have enjoyed it too. It brightens everyone's day, so that's even better!”

communicated that we saw her as a person, that we really cared about her, and that we were going to do whatever we could to help her. It made such a difference, and we've been able to give her much better care because of it.”

Sadly, Maggie recently had to step down from her volunteer work, so **we're looking for a new volunteer to help this program bloom.** “Don't hesitate to get involved,” encouraged Maggie. “Seeing the looks on people's faces when they see the flowers is so rewarding.” 🌸

Volunteer Spotlight: Jim Boyd

James “Jim” Boyd has been a volunteer for our Greater Cleveland location since 2012, and has touched the lives of patients and staff alike.

Jim grew up in Niles, Ohio, and met his future wife while attending Westminster College. He spent his career as an attorney for Nationwide Insurance in Columbus, which is where the couple raised their daughter and son.

It was during these years that Jim began his volunteer journey. He gave his time and talents to further the missions of Habitat for Humanity, public broadcasting and a local soup kitchen, to name a few.

When Jim retired, the Boyds chose to move to Ohio Living Breckenridge Village in Willoughby, where Jim continued giving back to the campus and local community. He volunteers at a local furniture bank and Ohio Living Breckenridge Village’s woodshop, and is also on the campus’s movie committee and scribblers writing group.

In addition to volunteering, Jim enjoys raising tomato plants, which he gives to the chefs at the campus to be used in their dishes. Among his many other talents, Jim is also an artist. He likes to create watercolor paintings and ceramics, some of which are on display at Ohio Living Breckenridge Village.

Jim lost his wife in 2015 while she was in the loving care of our hospice staff and those at Ohio Living Breckenridge Village’s Fairmount Health & Rehabilitation Center. That experience led Jim to further his efforts to help others, and he began making visits to hospice patients. One of his favorite memories was the day a patient told him all about her husband’s experience as a detective and how he had caught a real-life jewel thief!

“We are so grateful for Jim’s service,” said Volunteer Coordinator Kim Evans. “He is such a giving person, and really enjoys his visits with our patients.”

A true “people person,” Jim is also known for the connections he makes with staff. One person shared, “Within the first few weeks of joining the Ohio Living team, Jim was one of the first residents I met. Now, a year later, his daily visits to our office have become a part of not just his routine, but mine. One of the things he always seems truly happy to mention is when he has a visit scheduled to go see “his” hospice patients.

His genuine concern for everyone around him has easily earned him a place among my favorite people of all time!”

Thank you, Jim, for all that you do for our patients, residents and others. 🌱



ABOVE: Jim Boyd has touched the lives of many people over time through his volunteer efforts, and has been a blessing to us, our patients and their families for the past six years.



Thank you for your generosity

The following donations were made between March 1, 2018 and July 31, 2018 in support of Ohio Living Home Health & Hospice. If you believe your name to be omitted or printed in error, please accept our sincere apologies and call the Ohio Living Foundation at 800.686.7800.

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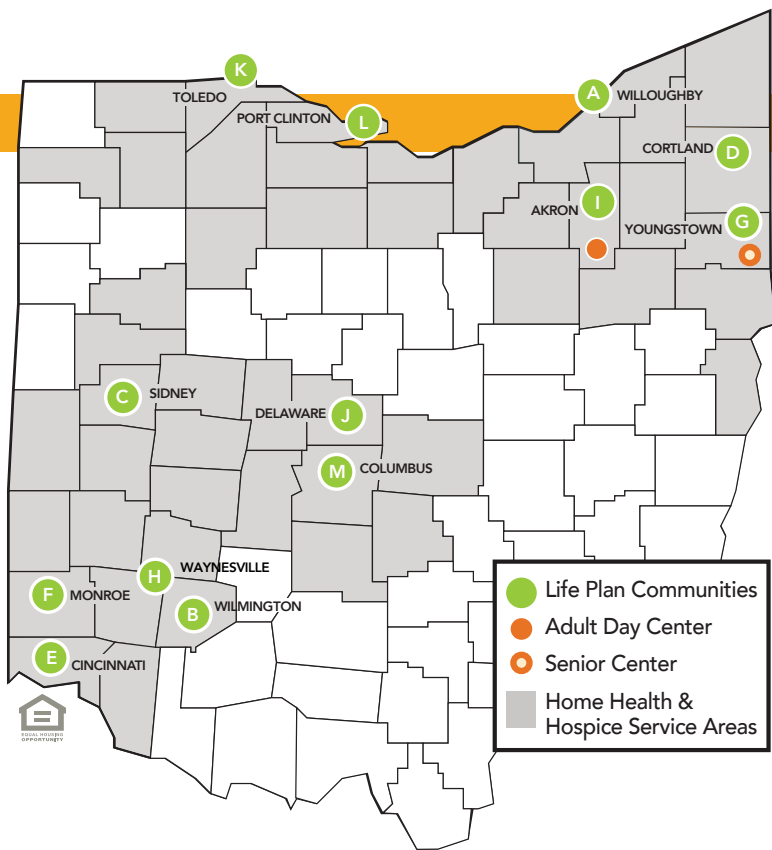
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We are pleased to share this issue of Impressions with you during National Hospice and Palliative Care Month.

Since hospice got its start in the U.S. more than 35 years ago, this crucial program has helped people across the country spend their final months in the place they call home, surrounded by loved ones, with comfort and dignity.

I hope you enjoyed reading about some of the many ways we're helping our patients live life to the fullest, up to the final moment.

Thank you for your continued support. Together, we're making a positive impact on the lives of hospice patients and their families.



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